

**NDLTCA's Summer Administrator Conference**  
**Chase on the Lake – Walker, MN**  
**July 21-24, 2026**

**Tuesday, July 21:**

- 2:00 p.m. – 5:00 p.m. NDLTCA Board Meeting (Waters Edge)  
6:00 p.m. – 7:00 p.m. Registration (Walker Bay Ballroom Foyer)  
7:00 p.m. – 8:30 p.m. Welcome Reception (Walker Bay Ballroom Foyer and Outside Patio)

*Sponsored by:*  **EVENTIDE**  
Senior Living Communities

**Wednesday, July 22**

- 7:30 a.m. – 2:00 p.m. – Registration (Walker Bay Ballroom Foyer)  
  
7:30 a.m. – 9:00 a.m. – Breakfast (502 Restaurant –show name badge)

**9:00 a.m. – 10:00 a.m.**

**Session 1: State of the Sector (Walker Bay Ballroom)**

**Presented by:** Clif Porter, AHCA/NCAL

**Content:** AHCA/NCAL President and CEO Clifton J. Porter, II will share his perspective on the evolving landscape of long term and post-acute care. He will reflect on recent national developments in Washington D.C. and overall major trends shaping the sector. Clif will also highlight AHCA/NCAL's Better Way agenda—a practical, forward-looking framework designed to strengthen the long term care workforce, protect reimbursement, and rationalize the regulatory system to build a more sustainable future for providers and the people they serve. This session will offer valuable insights to help you understand where the field is headed and how leaders can prepare for what's next.

**Recommended Audience:** AL, BC, CH, NF

**10:00 a.m. – 10:15 a.m. – Break**

**10:15 a.m. – 11:45 a.m.**

**Session 2: Basic Care and SNF Payment Systems Update (Walker Bay Ballroom)**

**Presented by:** Brad DeJong, Eide Bailly

**Content:** Brad and team will be presenting on the payment system. Full description coming.

**Recommended Audience:** BC, NF

**Session 3: Staff Safety in the Home: Best Practices for Assisted Living, Hospice & Home Care Staff (Waters Edge)**

**Moderators:** Joyce Linnerud Fowler, Amber Ludwig and Brett Nunziato

**Content:** Providing care in residential and in-home environments presents unique safety challenges for caregivers and clinical staff. This interactive session will explore practical strategies to help Assisted Living Facility staff, hospice teams, and home care professionals recognize risks, maintain situational awareness, de-escalate difficult situations, and respond appropriately to safety concerns while delivering compassionate care. Through real scenarios, group discussion, and audience Q&A, participants will examine common safety risks encountered in home and residential settings, including environmental hazards, aggressive behaviors, unsafe neighborhoods, infection exposure, medication-

related concerns, pets, weapons, and emergency response planning.

**Recommended Audience:** AL, CH

**11:45 a.m. – 12:30 p.m. – Lunch** (502 Restaurant –show name badge)

**12:30 p.m. – 1:30 p.m.**

**Session 4: Break Your PACE. How Leaders Build Clarity, Alignment & Activation** (Walker Bay Ballroom)

**Presented by:** Kara Jorvig

**Content:** Today's leaders and teams are moving faster than ever, but not always in the right directions. This session, Kara shares a practical and inspiring roadmap built from decades of advising CEO's and senior teams. Through real stories and actionable insights, Kara helps leaders pause with purpose, think clearly and move forward with focus and momentum. This keynote challenges leaders to redefined growth – not by how fast they move, but by how intentionally they lead.

**Recommended Audience:** AL, BC, CH, NF

**2:15 p.m. – Administrators Cup PAC Golf Tournament** (Tianna Country Club)

**3:00 p.m. – 5:30 p.m. – Wine and Painting Event** (Tianna Country Club)

*Sponsored by:*  **ConVerdia**  
health staffing

**5:30 p.m. – 9:00 p.m. PAC Dinner, Golf Awards and Social** (Tianna Country Club)

*Sponsored by:*



**Thursday, July 23**

**7:30 a.m. – 9:00 a.m. – Breakfast** (502 Restaurant— show name badge)

**9:00 a.m. – 10:30 a.m.**

**Session 5: CMS Session – Deregulation** (Walker Bay Ballroom)

**Presented by:** Anna Olson

**Content:** Anna will talk about what CMS is doing regarding deregulation.

**Recommended Audience:** BC, NF

**10:30 a.m. – 10:45 a.m. – Break**

**10:45 a.m. – 12:15 p.m.**

**Session 6: The New Workforce Blueprint: Recruitment, Hiring and Retention Strategies** (Walker Bay Ballroom)

**Presented by:** Gina Mancini

**Content:** Today's workforce has changed—and outdated hiring and retention strategies are no longer effective. In this session, participants will explore how to modernize recruitment, streamline hiring processes, and create meaningful first impressions that drive engagement and retention. With a focus

on culture, speed, and employee experience, this presentation provides practical, actionable strategies to help senior living leaders attract top talent, reduce early turnover, and build a more stable, committed workforce.

**Recommended Audience:** AL, BC, CH, NF

**12:15 p.m. – 1:00 p.m. – Lunch** (502 Restaurant –show name badge)

**1:00 p.m. – 2:00 p.m.**

**Session 7: From Provider to Policymaker: Considering a Path to Legislature** (Walker Bay Ballroom)

**Presented by:** Rep. Jon Nelson

**Content:** This session features our House HR Appropriations Chairman Jon Nelson about why it matters for individuals with long term care and health care experience to consider serving in the Legislature. The discussion will focus on what the role is really like, common concerns about running for office, and how provider perspectives strengthen policymaking. Rep. Nelson will outline practical next steps for anyone interested in exploring a run, including realistic timing considerations and when preparation typically needs to begin. Participants will leave with a clearer understanding of the pathway and what to do if they want to learn more or keep the option open.

**Recommended Audience:** AL, BC, CH, NF

**2:00-p.m. – 2:15 p.m. – Break**

**2:15 p.m. – 3:45 p.m.**

**Session 8: From Preparation to Plan of Correction: Real Stories from the Survey Journey** (Walker Bay Ballroom)

**Presenter/Facilitator:** Cyndi Siders

**Panelists:** TBD

**Content:** This session features a candid panel discussion exploring real-life survey experiences across the full continuum—from preparation through survey entrance and exit, communication with surveyors, managing challenges and stress during the survey, and responding to citations. Panelists will share practical insights, lessons learned, and effective strategies to support successful outcomes. Participants will have the opportunity to ask questions and share their own experiences.

**Recommended Audience:** NF

**Session 9: Assisted Living, Basic Care and Adult Residential Networking** (Waters Edge)

**Presented by:** Lana Charvat, Joyce Linnerud Fowler and Kiara Tuchscherer

**Content: Let's Connect, Share, and Shape the Future Together.** Join your peers from across the state for a dedicated networking session designed specifically for Basic Care, Assisted Living, and Adult Residential providers. This informal yet purposeful gathering is your opportunity to connect with fellow professionals, share challenges and successes, and explore what's working in other facilities.

**Recommended Audience:** AL, BC

**3:45 p.m. – 4:00 p.m. – Break**

**4:00 p.m. – 5:00 p.m.**

**Session 10: Constructing for Care: Designing for Life** (Walker Bay Ballroom)

**Presented by:** Shawn Kessel and David Wood, Roers

**Content:** Construction in long-term care requires a unique approach that prioritizes safety, communication, and keeping facilities as operational as possible during renovation. This session will

highlight creative strategies for working in active care environments, including maintaining clear sightlines, selecting appropriate flooring, and minimizing disruption to residents and staff. Roers will share how thoughtful design and construction can help facilities maximize renovation dollars while creating spaces that feel more like home and less institutional. With extensive experience in long-term care, this session offers practical insights to help administrators plan for the future and better serve their residents.

**Recommended Audience:** AL, BC, NF

**Session 11: Care at Home Networking** (Waters Edge)

**Presented by:** Beverly Unrath, Erica Cermak and Nikki Wegner

**Content:** Connect with fellow care-at-home providers to exchange insights and learn how peers are approaching today's challenges.

**Recommended Audience:** CH

**5:30 p.m. – 7:30 p.m. Cocktails & Conversations with our Sponsors** (Green Scene & Eatery – 617 Michigan Ave, Walker, MN)

Food sponsored by:  **MarshMcLennan Agency**

**Friday, July 24:**

**7:00 a.m. – 8:00 a.m. – Breakfast** (502 Restaurant – show name badge)

**8:00 – 9:30 a.m.**

**Session 12: State & Professional Updates for Nursing Home Administrators**  
(Walker Bay Ballroom)

**Facilitator:** Reier Thompson

**Panelists:** Garth Rydland and Doug Panchot

**Content:** Stay informed on the latest developments affecting nursing home administration through updates from key professional and regulatory organizations. Reier Thompson will discuss current initiatives from American College of Health Care Administrators, Doug Panchot will provide information on the Administrator Residency Program, and Garth Rydland will share updates from the North Dakota Board of Examiners for Nursing Home Administrators. Attendees will gain practical knowledge and hear about important changes shaping the profession.

**Recommended Audience:** AL, BC, CH, NF

**9:45 – 11:45 a.m.**

**Session 13: Addressing Key Legislative Issues Across the Continuum** (Walker Bay Ballroom)

**Presented by:** Nikki Wegner, Erica Cermak, and Garth Rydland

**Content:** This roundtable discussion will focus on essential legislative issues affecting administrators today. We'll dive into legislative priorities and advocacy strategies for engaging with policymakers.

**Recommended Audience:** AL, BC, CH, NF

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