

# SILVER AWARD WORKSHOP SERIES



August 7, 13, 20 & 27  
1:00 PM to 4:00 PM CT

\$250 per facility (this includes 3 attendees)  
\$25 for each additional attendee



## DISCUSSIONS

### SESSION 1

Define Baldrige framework, quality award process, criteria changes, organizational profile.

### SESSION 2

Discuss concepts of importance, trends, levels and comparisons. Analyze Category 7 and scoring methodologies.

### SESSION 3

Examine concepts of approach, deployment, learning and integration. Discussion of Categories 1, 2 and 3.

### SESSION 4

Review categories 4, 5 and 6. Discuss project management strategies for writing the application.

HCAM, in partnership with several state affiliates, presents a Silver Quality Award virtual workshop series to help you better understand the Silver Award application criteria, scoring, and strategies for a successful 2024 application submission.

This workshop series will help you better understand how to complete the application from beginning to end with coaching support along the way from our expert trainer, Cathy Bergland.

## REGISTRATION

<https://ndltca.swoogo.com/26silverquality>

# BRONZE AWARD

## WORKSHOP SERIES



November 4 & 13

1:00 PM to 3:00 PM CT

\$200 per facility (this includes 3 attendees)

\$25 for each additional attendee



## DISCUSSIONS

### SESSION 1

Understanding the Baldrige framework.  
Describing the quality award process.  
Review of the organizational profile.

### SESSION 2

Review of the organizational profile.  
Results and feedback.

If your organization has thought about participating in the AHCA/NCAL National Quality Award program, this is your opportunity to complete the Bronze Award application from beginning to end with coaching support along the way from our expert facilitator.

This workshop is about more than an award; besides gaining a better understanding of what examiners are looking for and how to use the award criteria as an improvement tool, you will learn how to use the award process to focus, align, and accelerate your performance excellence efforts - becoming a high-performing organization.

## REGISTRATION

<https://ndltca.swoogo.com/26bronzequality>

# GOLD AWARD

## WORKSHOP SERIES



August 6, 12, 19 & 26

1:00 PM to 4:00 PM CT

\$300 per facility (this includes 3 attendees)

\$25 for each additional attendee



## DISCUSSIONS

### SESSION 1

Define Baldrige framework, quality award process, criteria changes, organizational profile.

### SESSION 2

Discuss concepts of importance, trends, levels and comparisons. Analyze Category 7 and scoring methodologies.

### SESSION 3

Examine concepts of approach, deployment, learning and integration. Discussion of Categories 1, 2 and 3.

### SESSION 4

Review categories 4, 5 and 6. Discuss project management strategies for writing the application.

Achieving excellence and receiving recognition as one of the best in long-term care is challenging.

Gold Quality Award recipients represent an elite group who meet all of the demands of the Baldrige Criteria. HCAM, in partnership with several state affiliates, presents a Gold Quality Award virtual workshop series to help you identify and prevent the five most common reasons for not earning a site visit.

Mastering the performance excellence fundamentals, creating your application plans, and refining your application skills will give you a head start on your 2024 Gold Award Application.

## REGISTRATION

<https://ndltca.swoogo.com/26goldquality>