

# Survey & Clinical Risk Management

*Elevating Quality & Survey Outcomes*



This year-long virtual series is designed to equip LTC leaders, clinicians, and staff with the knowledge and skills needed to stay compliant, improve quality outcomes, and strengthen survey readiness. Each monthly session focuses on a critical area of LTC operational or clinical risk, blending regulatory guidance with practical strategies for implementation of corrective actions. Participants will gain actionable insights and tools to enhance facility performance, survey readiness, and risk mitigation.

## Target Audience

Nursing Home Administrators,  
Directors of Nursing, Nursing  
Leadership, QA Directors, Risk Managers,  
Compliance Staff, Department Heads

## CEUs

One (1) contact hour each  
session; NAB approved through  
Proactive LTC Consulting.  
Approved for Nursing and Social Workers.

## COST:

**Member Full Series - \$675**

**Non-Member Full Series - \$1,350**

**Member Single Webinar - \$60 Each**

**Non-Member Single Webinar - \$120 Each**

## Presented By:



Shelly Maffia, MSN, MBA, RN,  
LNHA, QCP, CHC, CLNC, CPC  
Director of Regulatory Services  
Proactive LTC Consulting



Janine Lehman, RN, RAC-CT, CLNC  
Director of Clinical and Legal Nurse  
Consulting

## Webinars will begin at:

Monthly Every Second Tuesday at 1:30 pm CST

### **January 13 - Regulatory Updates and Compliance Trends Impacting Facilities in the New Year**

Gain practical strategies to maintain compliance and proactively prepare for surveys throughout the year.

### **February 10 - Infection Control: Emerging Issues & Survey Readiness**

Review current regulations, identify risk areas, and implement strategies to reduce infections and prepare for inspections.

### **March 10 - Documentation Excellence—Avoiding Survey & Legal Pitfalls**

Learn how to identify documentation gaps and implement improvement strategies.

### **April 14 - Fall Prevention: Data Driven Interventions**

Improve implementation of targeted interventions to reduce falls and falls with major injury and gain key insights into effectively monitoring outcomes.

### **May 12 - Pressure Ulcer/Injury Management & Prevention Strategies**

Explore how to learn to identify risk factors, implement preventive strategies, and improve resident outcomes.

### **June 9 - Person Centered Care: Enhancing Resident Quality of Life**

Review proven strategies to personalize care and enhance resident engagement.

### **July 14 - Emergency Preparedness & Facility Wide Safety Drills**

Dive into the critical components of Emergency Preparedness that are scrutinized during the survey process.

### **August 11 - Medication Management & Adverse Drug Event Prevention**

Learn safe medication practices, strategies to prevent adverse drug events, and effective systems to improve consistent compliance with regulatory standards.

### **September 8 - QM Intensive: Using Data to Drive Improvement**

Discover how to interpret data and apply strategies for better QM outcomes.

### **October 13 - Behavioral Health & Trauma Informed Care**

This session will provide an overview of the critical components of an effective LTC Behavioral Health program.

### **November 10 - LTC Leadership: Coaching, Mentoring & Accountability**

Address leadership development, coaching, mentoring, and accountability to foster a culture of excellence in long-term care facilities.

### **December 8 - Survey Trends & Lessons Learned**

Gain actionable strategies to enhance regulatory compliance and survey performance based on recent survey trends.

**[Click Here to Register!](#)**