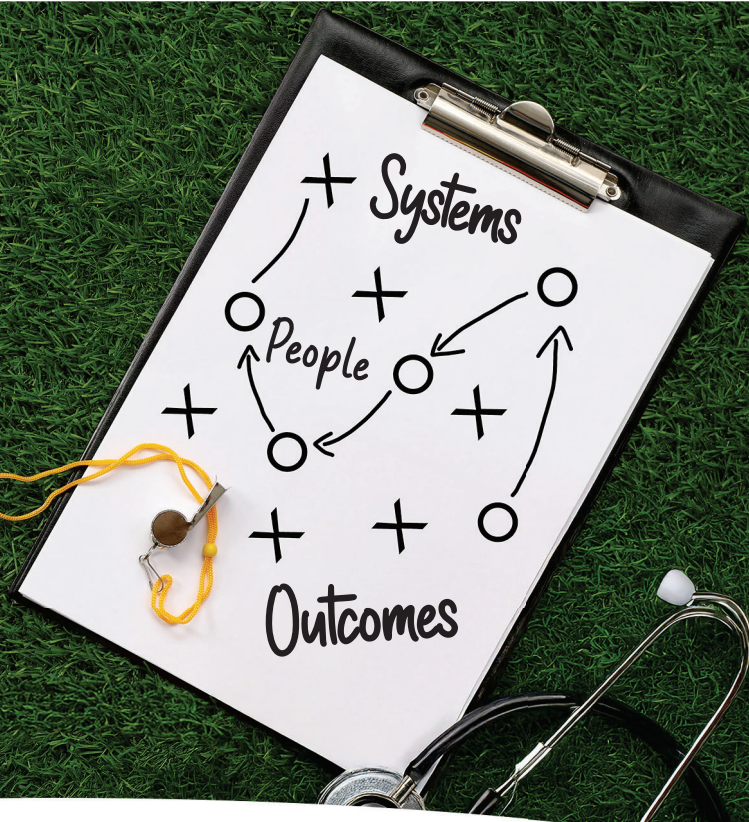


# DON PLAYBOOK



This series focuses on the core competencies and strategies of an effective Director of Nursing. Monthly sessions focus on critical skills including leading teams, implementing strong systems for key tasks, and mastering the QAPI approach to drive performance outcomes. Experienced nurse leaders share key insights to address common problems and high-risk issues that can derail facility success. Each session throughout the year is a mini-workshop which aims to come alongside the busy DON to offer useful strategies to de-stress the role and bring wisdom and clarity to serve residents and staff with excellence.

## TARGET AUDIENCE

Nurse leaders including new or experienced DONs, ADONs, charge nurses, unit managers, staff interested in serving in a permanent or interim DON role, Administrators, Corporate Staff

## CEUS

One (1) contact hour each session; NAB approved through Proactive LTC Consulting; Approved for Nursing and Social Workers.

## COST:

**Member Full Series - \$675**

**Non-Member Full Series - \$1,350**

**Member Single Webinar - \$60 Each**

**Non-Member Single Webinar - \$120 Each**

## PRESENTED BY:



Janine Lehman, RN, RAC-CT, CLNC  
Director of Clinical and Legal Nurse Consulting



Eleisha Wilkes RN, GERO-BC, RAC-CT, RAC-CTA, DNS-CT, QCP



Liz Wheeler, BSN, RN, CHPN, IPCO, QCP, CDP



## **WEBINARS WILL BEGIN AT:**

Monthly Every Third Tuesday at 1:30 pm CST

### **JANUARY 20 - THE DAILY DON: ORGANIZING YOUR TIME, TASKS, AND TEAM**

Overview daily responsibilities and expectations, and examine successful strategies for delegation of nursing department duties that represent a day in the life of an effective DON.

### **FEBRUARY 17 - DAILY COMPLIANCE PRACTICES THAT LEAD TO SURVEY SUCCESS**

Focus on key components for being survey ready every day. Review tools and resources for survey readiness, staff training priorities, and health inspection implementation strategies with case examples.

### **MARCH 17 - EFFECTIVE SYSTEMS FOR ADVERSE EVENTS AND REPORTABLE OCCURRENCES**

Learn how to strengthen practices and documentation to promote resident safety, regulatory compliance, and continuous quality improvement.

### **APRIL 21 - MANAGING DISCHARGES AGAINST MEDICAL ADVICE (AMA)**

Verify your facility has all of the required components in place to address discharge regulations pertaining to residents who leave Against Medical Advice (AMA).

### **MAY 19 - IP LEADERSHIP OVERSIGHT STRATEGIES FOR COMPLIANCE AND PERFORMANCE**

Explore how facility and corporate nursing leaders can maintain a robust IPC program that meets regulatory requirements while promoting a culture of safety and accountability.

### **JUNE 16 - LEADERSHIP LESSONS: COACHING, ACCOUNTABILITY, AND BUILDING STRONG TEAMS**

Focus on critical leadership lessons for how to be successful in coaching staff, holding staff accountable, and building strong teams that effectively achieve facility goals.

### **JULY 21 - PERSONNEL MANAGEMENT**

This session will guide nursing leaders through the essential components of human resources for the nursing department including best practices for hiring, staff engagement, coaching, and taking disciplinary actions.

### **AUGUST 18 - OAPI IN ACTION: BUILDING A SUSTAINABLE QUALITY CULTURE IN SNFS**

Learn how skilled nursing facilities can develop and sustain a robust quality assurance and performance improvement program to drive meaningful improvement in resident outcomes.

### **SEPTEMBER 15 - UNDERSTANDING THE MDS**

Discover key MDS components, how they connect to nursing documentation, and what DONs should monitor to ensure accuracy and compliance.

### **OCTOBER 20 - EFFECTIVE ROUNDING FOR THE INTERDISCIPLINARY TEAM**

This session will provide strategies for team development, roles and responsibilities, structured communication and documentation for enhancement of IDT rounding processes.

### **NOVEMBER 17 - AVOIDING THE TOP CLINICAL DEFICIENCIES IN NURSING**

Review the most recent top clinical deficiencies, including actual 2567 deficiency examples, as well as strategies for best practices to avoid these citations.

### **DECEMBER 15 - DOCUMENTATION EXCELLENCE FOR THE DON**

Explore the DON's role in guiding interdisciplinary documentation practices, supporting accurate MDS assessments, and mitigating risk through effective monitoring systems.

**[Click Here to Register!](#)**