

GENERAL QUESTIONS

Q: What is hybrid/blended learning?

- Classroom portion is delivered online.
- Clinical and lab skills training are completed in person at a provider facility or lab.

Q: What technologies are required?

- The online program is web based and accessible through smart phones, tablets, laptops, and personal computers.
- Web browser is required (Chrome or Firefox preferred).
- Internet connection is required.

Q: How do I know this is a legitimate course?

- Course content is based on the American Health Care Association's (AHCA) renowned HOW TO BE A NURSE ASSSISTANT curriculum.
- Each course is approved in each state where required.
- AHCA has provided LTC nurse assistant training curriculum for more than 35 years.

Q: What is AHCA?

- AHCA is the American Health Care Association, the nation's largest association of long term, assisted living, and post-acute care providers.
- AHCA advocates for quality care and services for frail, elderly, and disabled Americans.

Q: How are clinical skills completed?

- Clinical skills instruction and training is completed in an approved clinical lab setting.
- A clinical lab setting may be a facility that meets regulatory guidelines or non-facility training labs.

Q: How are assignments turned in and quizzes/ tests completed?

- · All student work is submitted online.
- The program's system tracks detailed analytics on student activity.

Q: Are exams included that prepare students for the state test?

• The program includes end of chapter tests, study quizzes, definition quizzes, a practice exam, final exam and quizzes focused on lab skills to fully prepare students to pass the state test.

CERTIFICATION

- Q: Who assists students with scheduling their state test?
 - Onsite instructors complete final skills check-offs and coordinate the exam scheduling and registration based on testing locations.

Q: How many theory training hours are in the course?

• The course is customized to meet state-specific regulations.



COURSE ADMINISTRATION

Q: How are calendars developed for each class?

• An individual calendar is developed for each class based on facility needs.

Q: How is in-person training scheduled?

• Instructors coordinate this for each class/group with guidelines provided directly from the course lesson plan.

Q: Can I see each student's progress in the program?

• Yes, instructors, preceptors, and authorized administrative personnel can review student results and data analytics.

STATE REGULATIONS

Q: Is my state approved to use this course?

- CNAonline is approved in numerous states and is actively pursuing licensing in others.
- AHCA affiliates partner with CNAonline to facilitate the approval process.
- To apply for a facility-based training program, each facility must designate a training site and onsite instructor.

Q: How can the course be tailored to each state's specifications?

- The curriculum is crosswalked to the state specific requirements.
- For states that require content that exceeds the federal regulations, additional content can be added to meet state specific requirements.

INSTRUCTORS

Q: What are the requirements to be a qualified onsite instructor?

- Instructor qualifications are based on federal and state specific requirements.
- Some states require additional training, such as a Train the Trainer course.
- CNAonline requires each on-site instructor to review a training video on how to use Canvas software to enter lab skills in the course.

Q: Will the facility have to identify an onsite instructor?

- Each class requires an onsite instructor that meets that state's requirements.
- On-site instructors can be employed at the facility or a contracted individual.

COURSE COST

Q: How much does the course cost?

- Facility-based training is \$700 per student (minimum 3 students).
- Volume-based discounts available.
- Costs include all course materials (HOW TO BE A NURSE ASSISTANT e-book and online instructor fees).
- The facility or organization hosting the course provides the onsite instructor.

Q: Is the state testing fee included in the course cost?

• No, testing requires a separate fee per student and is determined by each testing entity.

Q: Can I run a class for just two students?

- Yes, an additional charge will be assessed for classes under three students.
- Preferred class size is 5-10 students.



SCHEDULE A

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