



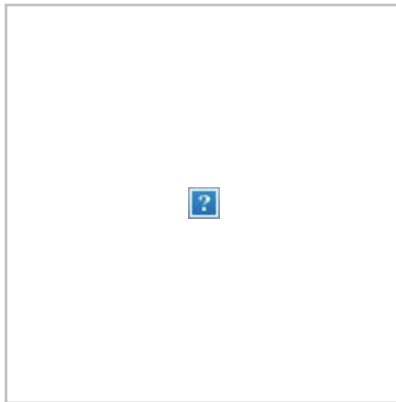
**NDLTCA Newsletter**  
**July 16, 2024**

All Members - All Members

Assisted Living - *AL*  
Basic Care - *BC*  
Nursing Facilities - *NF*

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## NDLTCA Updates



## Congratulations Bronze Quality Award recipients!

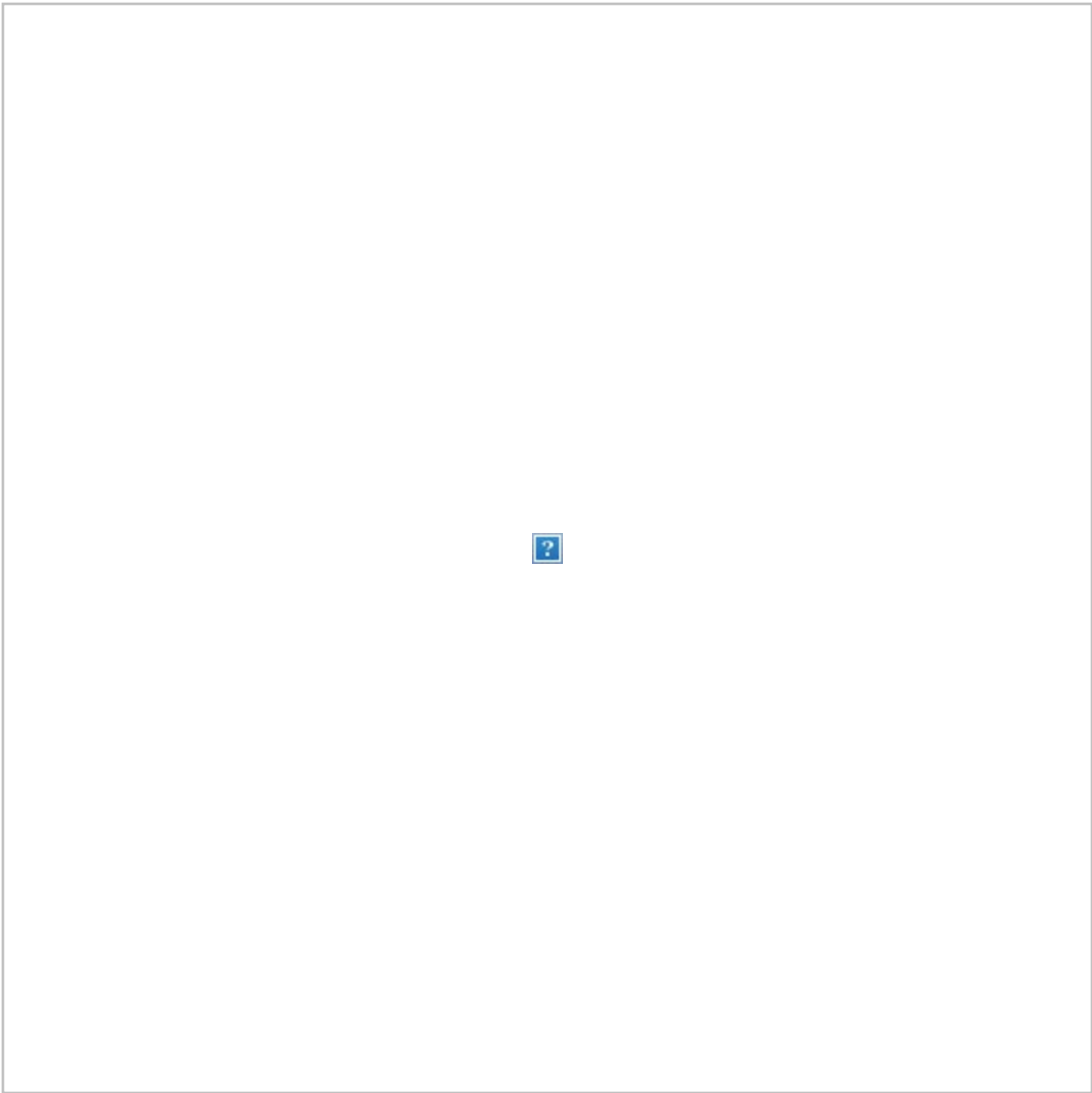
Congratulations to the facilities that successfully appealed and achieved Bronze status! It's great to hear that their efforts paid off. Way to go!

\*Missouri Slope Lutheran Care Center

\*Wheatland Terrace

\*Lutheran Home of the Good Shepherd

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*All Members*

NDLTCA-PAC Administrator Cup Golf Tournament & Guided Painting on the patio will be held at the beautiful Tianna Country Club in Walker, MN. If you are interested and would like to join, please follow the link below! We hope to see you there!!

To register, [click here!](#)



# **Regulatory**

# From Blake Kragnes at Knife River Care Center - Hot Liquids

*NF*

We recently got dinged with the health department due to not temping our hot liquids – facilities should have temp logs, or audits proving they monitor their hot liquids and they are at a reasonable temperature (regulations do not indicate what “reasonable” is). KRCC adopted a compliance store policy which indicates a range of 130-150 degrees. We are also actively working with Farmer Brothers (our vendor) to install a temperature regulator in all of our hot liquid machines in our facility to assure temps do not come out of the machine higher than 140 degrees.

Simple thing that is avoidable so wanted to make sure I let everyone know!

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## Interested in seeing deficiencies across the nation?

*NF*

The CMS QCOR (Quality, Certification and Oversight Reports) website has the deficiencies for NHs nationally and one can drill down on specific states and the individual NHs. <https://qcor.cms.gov/main.jsp>

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## Education

### Certified Medication Assistant (CMA II) Classes

*All Members*

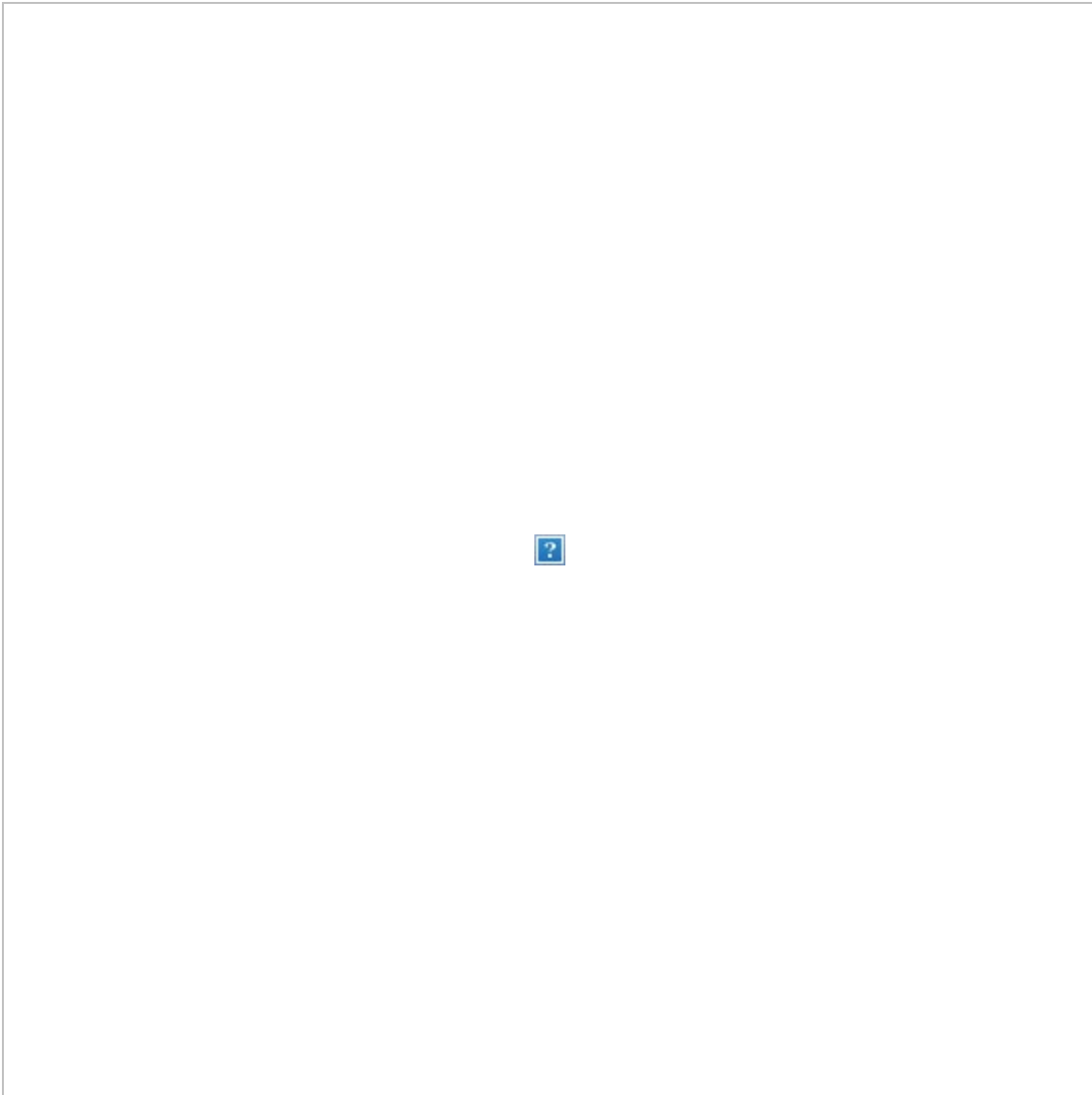
Class schedule

- Tuesdays and Thursdays starting October 22 through November 14 from 9:00 AM to 3:00 PM
- November 18 - December 20

- 32 hours of a clinical experience will be required. The instructor and program manager will work in conjunction with the student to determine the clinical schedule.

More detailed information including student requirements, course outcomes, course commitment, course investment, and much more can be found on our website at [bismarckstate.edu/continuingeducation/business/CMA/](https://bismarckstate.edu/continuingeducation/business/CMA/).

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**NF**

Join us for this month's webinar, Documentation for Pressure Ulcer Prevention & Management, July 16th, 2024 at 1:30 p.m.

Travel through the complexities of documenting the identification of the risk for skin breakdown, prevention efforts, and management of pressure ulcers.

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## **ServSafe® Certification Course and Exam**

*All Members*

### **Course and Certification Exam Location and Date Class:**

**When:** Class starts promptly at 8:00 am CT– 6:00 pm CT – Includes Exam

**Where:** Grand Forks Public Health Building – 6th Floor Conference Room  
151 South 4th Street – Grand Forks, ND – 701.787.8100

### **Certification:**

After successfully completing the course, and passing the exam (70%), you will receive a Certification of Completion from the National Restaurant Association.

### **ServSafe® Registered Instructor:**

This class will be taught by Deborah Strand who is an instructor enrolled in the National Restaurant Association Educational Foundation’s Instructor Registry as a Certified ServSafe® Instructor and Registered Proctor #1045926.

### **Pre-Registration is Required:**

For more information and registration, [click here](#).

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## **Free CE recruitment & retention webinar - “Effective Onboarding (including 30-60-90-Day Conversations)”**

*All Members*

Join Healthcare Academy for expert insights during their next webinar titled “Effective Onboarding (including 30-60-90-Day Conversations)” with Erin Shipley, MSN, CEN, R.N. from Huron Consulting Group, on Wednesday, August 7, 2024, from 1:00–2:00 PM CST.

Erin is back by popular demand for her second webinar in their 2024 free CE recruitment and retention series. In this session, you'll explore the critical importance of effective onboarding in long-term care, crucial for inspiring, engaging, and retaining our valuable healthcare workforce. After the incredible response to her first webinar, you won't want to miss this invaluable opportunity to elevate your onboarding process and ensure new hires feel confident and well-prepared. Known for her expertise in collaborating with healthcare executive teams to develop innovative strategies, Erin will also guide us on driving operational excellence and enhancing the overall team member and provider experience. Register [here](#).

*Healthcare Academy is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation. This program has been approved for continuing education for 1 total participant hours by NAB/NCERS—Approval# 20250806-1-A103806-DL*

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## **AHCA Updates**







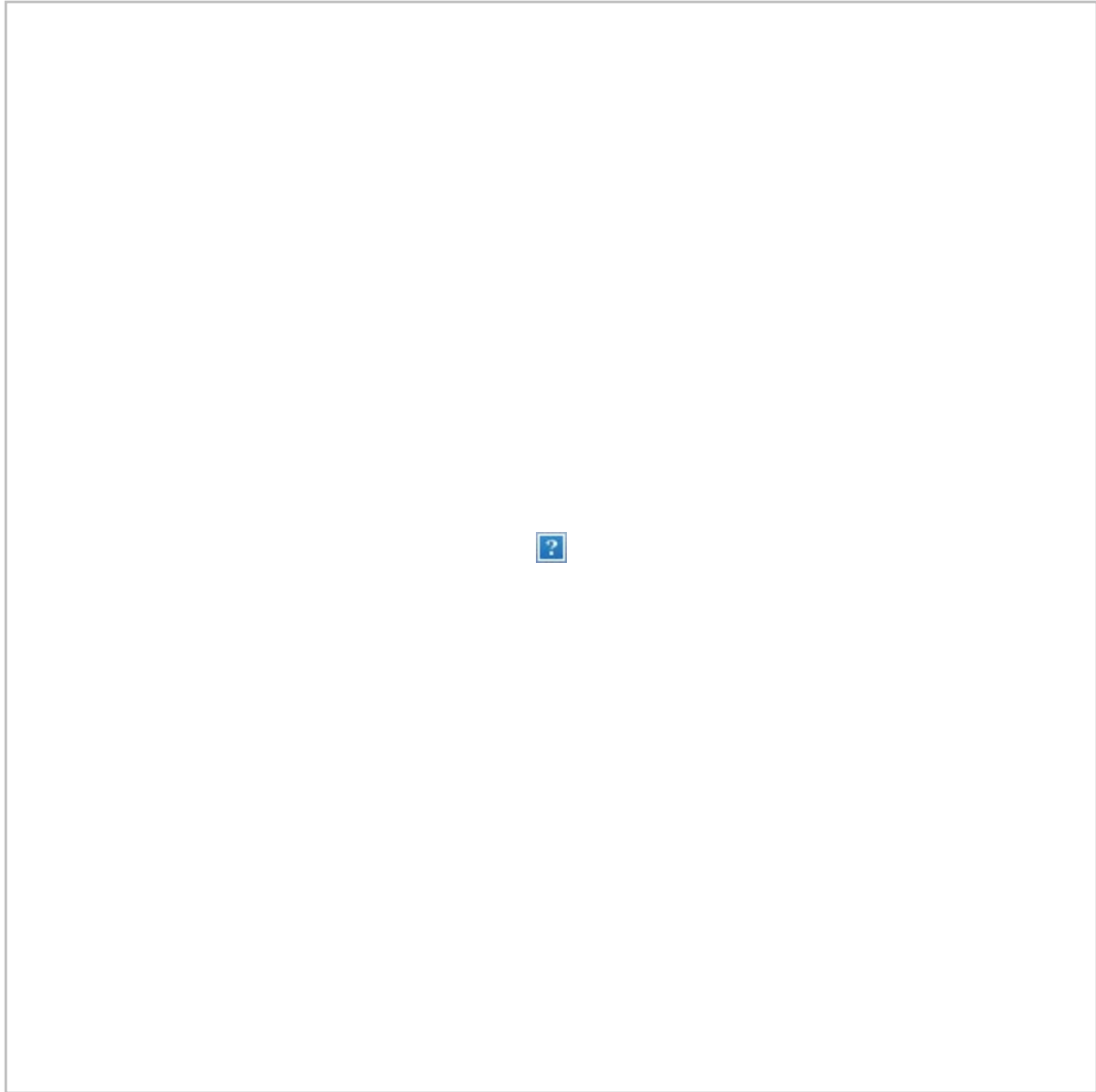
## Shining a Light on National Quality Award Recipients

### *All Members*

Welcome to Quality Award Stories, where we shine a light on the remarkable achievements and stories of member providers who have been recognized with a National Quality Award.

Dive into a world of inspiration through the voices and the successes of our members and peers. Join us in recognizing and sharing the extraordinary efforts that make a difference in the lives of the residents and staff who live and work in long term care.

For more information on this, [click here](#)



## **Delivering Solutions 24**

*All Members*

Mark your calendars for October 6th, 2024! The AHCA/NCAL Delivering Solutions Convention will feature two intensive sessions designed specifically for Silver and Gold. These in-depth sessions will take place from 1:00 pm to 4:00 pm and provide valuable opportunities for learning and professional development.

*QA-2 - The Gold Quality Award: How To, Tools and Resources*

## QA-1 - The Silver Quality Award: How to, Tools and Resources

Follow the link for more information, [click here](#).

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## Media

### North Dakota long-term care providers call federal rule an 'impossible staffing mandate'

*All Members*

Nikki Wegner and administrator, Tanya Schnabel from Wishek Living Center were quoted: <https://www.inforum.com/news/north-dakota/north-dakota-long-term-care-providers-call-federal-rule-an-impossible-staffing-mandate>

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## Workforce

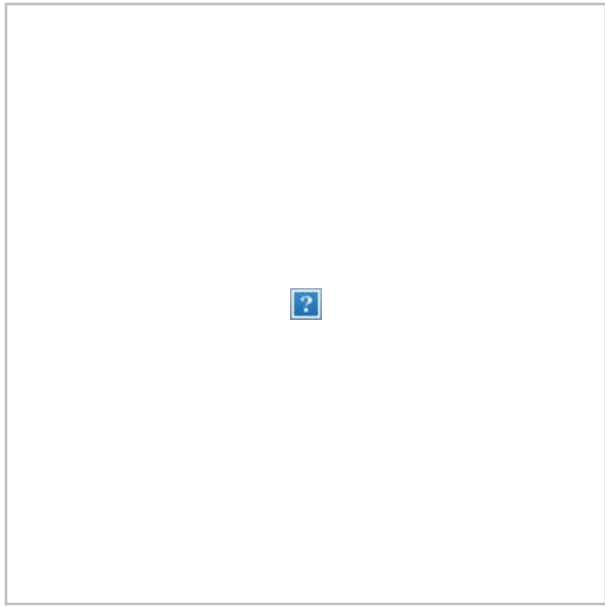
### Post a Job on Our Website

*All Members*

[North Dakota Long Term Care Association | Career Opportunities \(ndltca.org\)](#)

If you would like to post a job opening for your facility, please contact Casidie Fladeland at 701-354-9775 or email [casidie@ndltca.org](mailto:casidie@ndltca.org)

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Thank you to our Bronze Sponsor, Mutual of America.



