
From: Nikki Wegner
Sent: Tuesday, November 14, 2023 8:10 AM
Subject: NDLTCA Weekly Administrator Update 11-14-23



NDLTCA Newsletter

November 14, 2023

Introducing the New NDLTCA Weekly

Newsletter!

Last week we launched a new weekly newsletter and got some great feedback! You can look for these communications every Tuesday.

Thank you
NDLTCA
Platinum
Sponsors



Quality



**SUBMIT YOUR INTENT TO
APPLY FOR A 2024
NATIONAL QUALITY AWARD**

DEADLINE: THURSDAY, NOVEMBER 16, 8PM ET



[Don't Miss Your Chance to Submit a 2024 National Quality Award Intent to Apply](#)

Long term care providers are committed to providing the highest standard of care to their residents. One of the most powerful ways to highlight this dedication to quality care is by participating in the National Quality Award program.

[Read more...](#)

Advocacy

Thank you to all of you for submitting comments and encouraging your staff to do the same! We appreciate your help in elevating the voice of long-term care.

Shelly and Nikki

A Message from the President & CEO Mark Parkinson

Thank You and Let's Keep Going

I wanted to send a message today to say THANK YOU. Thank you for all of your work to submit comments on the [CMS proposed minimum staffing rule](#). The official comment period closed November 6th, and our initial goal was to submit 10,000 comments from AHCA/NCAL members. You all went above and beyond, submitting more than 18,000 (138 from ND) comments to make sure CMS understands the devastating impact of this proposed rule on our profession and those we serve.

What's even more impressive is the fact that more than 13,500 comments were submitted from AHCA/NCAL members as part of the pre-rule campaign conducted earlier this year. So, all together, you have submitted 31,000+ comments on this proposed rule alone. I don't know of any other profession that could've come together like that and made that much of an impact. This is a tremendous effort, and I want to say thank you again.

What Happens Next?

CMS has to review each and every comment letter before it can move forward. With the number of comments that have been submitted, this will take a while. Only then can the agency decide how and when to move forward. There is no required timeline, so CMS can take as long as it needs. We will continue to keep you apprised of any updates we receive on next steps and timing.

Let's Keep Going

In the meantime, AHCA/NCAL will not stop fighting this proposed rule. We will maintain our ongoing advocacy efforts, meet with members of Congress, communicate with the Administration, and sustain our press efforts to ensure we get our message across loud and clear. You can continue to support this effort, as well, by meeting with your members of Congress in your districts. Hosting facility and community tours also remains important. Now more than ever, we need to make sure our elected officials see what we do, who we care for, and the need for supportive policies to strengthen our workforce versus finalizing this unfunded, impossible to implement one-size-fits-all mandate.

Thanks again for everything you do, especially on this effort. Let's continue to work together to ensure our residents and caregivers have the support they need and deserve through meaningful investments and policy solutions. This is not over, and we will continue to fight for you and your residents.

Sincerely,

Mark

Join our grassroots efforts and get alerts on when to contact members of Congress about key pieces of legislation. Click on Advocate Action Center button.

Advocate Action Center

NDLTCA Updates

New Regional Directors!

Congratulations to **Blake Kragnes** and **Tonie Stoen**, newly elected Regional Directors for region 3 and for region 5, respectively! Their terms will begin 1-1-24 and they will serve 2 years for a maximum of 2 terms.

We will have one more election for Regional Director of region 1 on Nov. 20th. Belinda Moen is the current Regional Director. Belinda is able to serve one more term if reelected. Please let us know if you are interested in running nikki@ndltca.org

Administrator of Record Reminder

If you have a change in Administrator of Record (AOR) at your facility, please be sure to inform the ND Health and Human Services (NDHHS) of this change. NDHHS has an online form that you can use to submit this change as well as any changes to your bed count. You will need to login with your facility license number and password. If you do not know your password, you can go through the “forgot your password” process.

[Click here for online form](#)

If you are not sure who is listed as the AOR with NDHHS, you can go to <https://services.ndhhs.gov/health-facilities/verify/> to the list.

NOTE: The ND Board of Examiners for NHA also needs to be informed of this change. You can email the change to [Peggy Krikava](mailto:Peggy.Krikava).

Infection Control Surveys

In response to your question, **“which infection control surveys are still ongoing?”**

From: Laxdal, Kathy D. <klaxdal@nd.gov>

Sent: Thursday, November 9, 2023 9:49 AM

Subject: RE: Question- What infection Surveys are being done now?

Yes good morning!

CMS is not directing us to complete any Focused Infection Control surveys this FY.

Kathy Laxdal, LBSW

Long Term Care Program Manager

Health Facilities

701.328.2352 • 701.328.4836 • 701.328.1890 (fax) • klaxdal@nd.gov • hhs.nd.gov

Workforce Retention Ideas shared by Kiara Tuchscherer at Good Samaritan Society

Kiara shared a program at the regional meeting called, Maun Lemke Program that Good Samaritan Societies are using. The contact is Cheryl Boldt cherylb@maunlemke.com. It's a 16-week program with weekly assignments, reporting, and a meeting to help facilities with staff retention. The assignments focus on discussions with staff, identifying gaps, involving all departments with discussions with new hires, a lot of prizes and competitions, identifying high quality staff, etc. She estimates that it costs them about \$900 a week and any prizes offered. Reach out to her with further questions.

Kiara Tuchscherer, MPH LNHA
Administrator, Senior Living
Basic Care Director-at-Large/NDLTCA
NCAL ND State Leader
P: 701.282.2651
Kiara.Tuchscherer@SanfordHealth.org

Washington Post shared by PR Team at AHCA/NCAL

A reporter from the Washington Post has been working on a story (possibly a series) regarding assisted living and memory care, and we understand he has been reaching out to a few of you as well as assisted living providers recently. WaPo has pulled media and inspection reports documenting elopements—both fatal and non-fatal—over the past 5 years from around the country. They are looking at a variety of issues within the profession, including the lack of federal regulations/national standards, staffing shortages and staff training

requirements, rising resident acuity, fines and penalties for elopements, consumer-facing information and transparency, financials including profits and REITs, and political contributions and activities.

If WaPo should reach out to you for comment about this article, please reach out to us for talking points. AHCA/NCAL is working on tools and resources. nikki@ndltca.org

Education

Proactive Medical Review Webinar Series

We have two months left of the Proactive Medical 12 month Series webinars. Please reach out to [Caside](#) if you are not signed up but would like to attend these final webinars.

- **Deep Dive Into Federal Regulations**
November 14, 2023, 1:30 p.m. - 483.60 Food and Nutritional Services
December 12, 2023, 1:30 p.m. 483.70 Administration

New Member Orientation

January 17, 2024, 10 am – 2 pm

Register: carol@ndltca.org

NDLTCA, 1900 N 11th Street, Bismarck

NDLTCA Annual Convention

May 7-10, 2024

Bismarck, ND

NDLTCA Summer Administrator Conference

July 23-26, 2024

Chase on the Lake, Walker, MN

NDLTCA Fall Conference

September 23-26, 2024

Holiday Inn, Fargo, ND

Requirement

- **SNF Department Head**

- Briefing**

- November 28, 2023, 1:30

- p.m. Departmental

- Collaboration and Teamwork

- December 19, 2023, 1:30

- p.m. Customer Service

- Concepts for the Crew

Skin Matters Boot Camp

Thursday, November 16, 12:00-4:00 p.m. CST

Medline takes a holistic approach to skin health, encompassing prevention, intervention and treatment through processes and products to support clinical practice. Topics for this Boot Camp include:

- Skin Matters: Skin
- Incontinence
- Nutrition
- Devices
- Educate and Empower
- Prevention
- And more...

Think your team might benefit from this program? Share this email with your team. [Register now.](#)

KEPRO's skilled service termination appeals process from Kepro's appeals team

Tuesday, November 28, 2023, 2-3 p.m. Eastern Time

[Register](#)

KEPRO Training

January 10, 2024, 10:30 a.m. Central Time

Presented by Nancy Jobe, KEPRO Outreach Specialist

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 268 681 340 397

Passcode: bmCENT

[Download Teams](#) | [Join on the web](#)

Exercise Ball Drumming Training for Activity Professionals-[One 45-minute exercise ball drumming session per week via Zoom from February through May 2024.](#) Deadline to register January 1st. Seats limited. Register by contacting director@kori-art.org

AHCA/NCAL Educational Opportunities

National Long-Term Care Workforce Network

State policy options to address the challenges facing the long-term care workforce.

Friday, November 17, 2-3 p.m. Central Time

[Register](#)

Podcast: Quality Management in Long Term Care with Maryruth Butler

In the latest episode of Perspectives in Long Term Care—a new podcast series from AHCA/NCAL— host Debbie Stadtler, sits down with Maryruth Butler, director of quality and integrity at Cascadia Healthcare, and 2017 Mary K. Ousley Champion of Quality Award honoree, to discuss quality management in long term care facilities. The two chat about her career journey in long term care, strategies that have proven instrumental in elevating the quality of care and services in Cascadia Healthcare centers, prioritizing improvements, and the role of teamwork and collaboration.

[Read more](#)

[Survey Preparation for the New Facility Manager](#)

Date: On-demand

Location: Webinar

Cost: Free

Content: Healthcare is a heavily regulated industry. For nursing homes in particular, the requirements are complicated and the inspection process is unique. Managing life safety compliance can be daunting for even the experienced Facilities Manager. The learning curve for someone new to the industry can be overwhelming. This educational webinar walks through the CMS nursing home life safety inspection process, provides an overview of the applicable codes and standards, addresses how to access and navigate the codes, identifies CMS survey tools and reports, and discusses some of the most commonly cited life safety deficiencies.

More information/register: [Click here](#)

Being a member of NDLTCA makes you a member of AHCA/NCAL. If you need help logging in, let us know! carol@ndltca.org

[More Education on our Website](#)

PLEASE JOIN US FOR A

RETIREMENT PARTY

CELEBRATING
THE 34 YEARS OF
SERVICE TO
THE ND LONG TERM CARE ASSOCIATION

Shelly Peterson

December 12
Join us between 5-7:30pm
Sixteen03 Main Events
1603 East Main Ave., Bismarck

Respond by Dec. 1
701.222.0660 or carol@ndltca.org

A block of rooms has
been reserved under
ND Long Term Care Association
at the Radisson in Bismarck 701.712.6475

RSVP to carol@ndltca.org

Caregiver and Volunteer of the Year Awards

Do you want to thank a healthcare worker who changed your life, or the life of someone you love? Nominate that person for the The North Dakota Long Term Care Association (NDLTCA) Caregiver of the Year or Volunteer of the Year Awards!

[Click here for the Caregiver Nominations Form](#)

[Click here for the Volunteer of the Year Nomination Form](#)



Every resident or tenant has a hope or a dream.....Something they would like to do. Somewhere they would like to go. Somebody they would like to see. Facilities might not always have the means to accommodate these hopes and dreams. The Cherished Hopes program is here to help.

[See more](#)

Interested in Joining a NDLTCA Committee?

[Committee Form](#)



Contact us at 701-222-0660 or email Nikki at nikki@ndltca.org or Peggy at peggy@ndltca.org.
