

Health & Human Services

Testing & Collection Division 600 East Boulevard Ave., Dept 301 701-328-2497 dohoutreach@nd.gov

MEMO

Update: COVID testing and event scheduling

7/17/2023

Starting August 1st, 2023 the COVID-19 Response Event Scheduler will no longer be the contact person regarding testing event needs. Locations will be required to fill out the order request sheet provided to you in the past and submit via email to <u>nddohdoc@nd.gov</u>. North Dakota Health and Human Services will then make every effort to accommodate your requests at that time. We continue to encourage locations to get their requests in as soon as possible to make appropriate arrangements for a successful COVID-19 testing events. You will receive a phone call to discuss and accommodate your request to the best of our ability. If your request is not able to be fulfilled, we will work with you to find an alternative testing date or option. After a phone discussion we will send a confirmation email that your request has been fulfilled.

If a facility feels they need immediate support during outbreak status, you can reach out to the DOC (Department Operations Center) at 701-328-0707. This will also be the new contact number you will call to verify your dynamic testing numbers moving forward in the event you are performing your PCR events independently.

We continue to encourage preparedness for possible outbreak within your locations by encouraging BINAX testing supplies be kept on hand. Testing supplies continue to be available through the <u>State Lab website</u> (PCR) and <u>HAN assets</u> (BINAX and Home Tests) for you to place your locations order.