

### **Objectives**

- $\bullet$  Equip long-term care staff with actionable steps during and after a disaster
- Focus on communication with Statewide Response Team (SRT), Local Emergency Management (EM) and ND HHS Department Operation Center (DOC)
- Discuss upcoming changes to ReadyOp
- Demonstrate the use of ReadyOp Forms and how Statewide Patient Tracking is accomplished during an evacuation

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### **Immediate Actions After a Tornado**

- Ensure staff and resident safety
- Check for injuries and administer first aid and call for EMS if needed
- Evacuate or shelter in place as needed







### Resident Management and Safety

- Account for all residents and staff
- Prioritize medical needs and continuity of care
- Implement emergency relocation if needed

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### Establishing Communication Channels

- Use available communication tools (phone, internet, cell, satellite)
- Identify alternate methods if power/internet fails
- Assign a communication lead within your facility



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### Damage Assessment and Stabilization

- Survey facility for structural damage
- Turn off utilities if safety is compromised
- Begin internal documentation (photos, written notes)



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### **Documentation** and Recordkeeping

- Maintain logs of actions taken and communications made
- Prepare reports for inspections, audits, or reimbursements
- Protect resident medical and personal information

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### Communication with EM or SRT, and the DOC



Local EM or SRT

- · Report initial facility status and needs
- Request emergency services or emergency transportation needs
- Follow local EM guidance and provide regular updates



- Share updates on resident status and facility operations (Shelter in Place, or Evacuation)
- Request any assets needed from the Medical Cache. (Supplies, Power Generation, HVAC)

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### **Review**



Plan for continuity of operations

- Review and revise emergency plans
- Share and discuss with staff



Maintain ReadyOp

- Contact Roster
- Patient Tracking



Identify alternate methods of communication

- Phones • Radios
- Internet

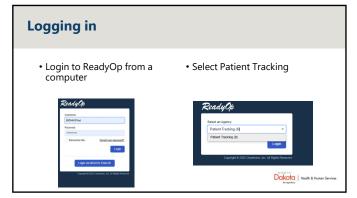


### Train Regularly

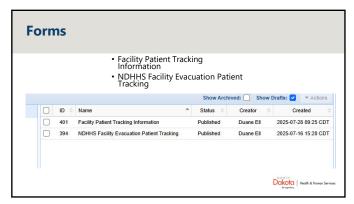
- Exercises and Drills
- Implement improvement plans

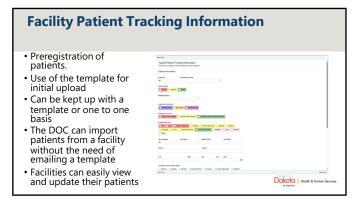
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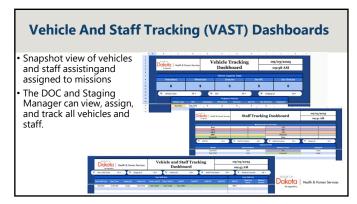




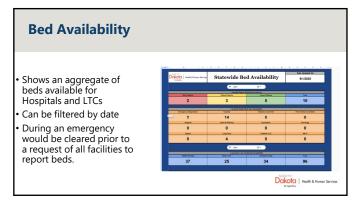




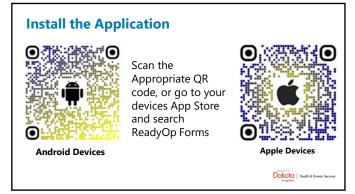
# Real Evacuations will be entered here. Reports to the dashboard for all to see. Allows the DOC, other LTCs and Hospitals the ability to edit patients from a computer or ReadyOp Forms DOC will upload in a real event. Facilities can edit but not create entries from a computer. (Only ReadyOp Forms) Dockott Medit Atherosterius

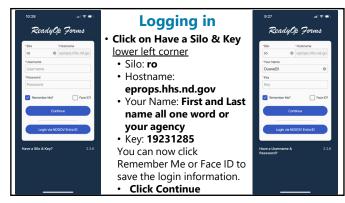


# Patient Tracking Dashboards DOC and facilities can track movement of patients Correlates with the Facility Evacuation Patient Tracking Form Also allows EMS and Hospitals to track Mass Casualty patients If a hospital would need to decompress due to an MCI can track inpatients separate from the MCI patients





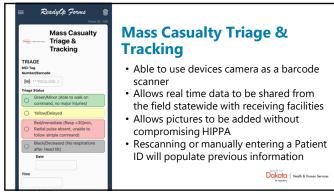




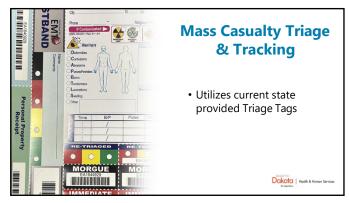
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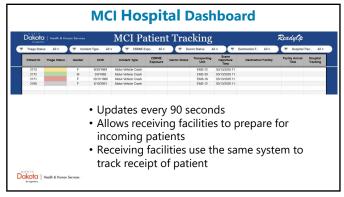
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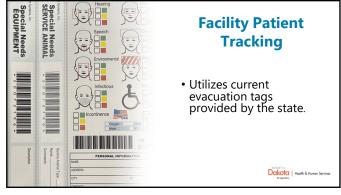


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## Facility Patient Tracking • Utilized for patients being transferred from one facility to another • Evacuation • Decompression • Allows DOC to assist in patient placement • Bed types needed • Mobility adjuncts • Rescanning or manually entering a Patient ID will populate previous information • Works hand and hand with VAST system





### **Initial Form Submission**

- Patient ID
- Evacuating Facility
- Mobility Adjunct
- Care Level
- First and Last Name
- Sex
- Date of Birth



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### **Patient ID**

- Click on Patient ID box/field
  - Click on **Scan a Barcode** to use device's camera as a scanner
  - Click on **Enter Manually** to manually type in the number

### Note:

The cameras are very sensitive to shadows and glare from light conditions. Always verify the number scanned with the Tag Number





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### **Evacuating Facility**

- Click on **Evacuating Facility** dropdown
   This will be the facility that is Evacuating they are listed by City and Facility Name

**Note** Turning the phone sideways will give a larger view of the facility names





### **Patient Status**

- -Determines transport priorities
- Select one Patient Status
  - Critical patient will not tolerate waiting to be transferred for a long period of time.
  - **Delayed** Patient will be able to wait an hour or two before being transferred to another facility.
  - **Stable** Patient will be able to wait several hours before needing to be transferred. Dakota | Health & Human Sen

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### **Mobility Adjunct**

- Determines Transportation Assets
- Click on drop down and select one.

### Note

When selecting a mobility adjunct keep in mind this is for evacuation purposes not daily activity. Example: Walk unassisted 200 yards and climb on a school bus.





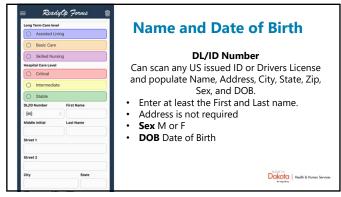
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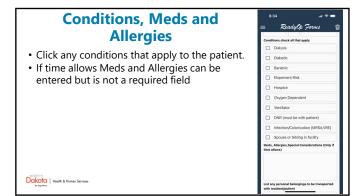


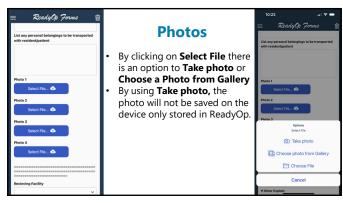
### **Care Level**

- Determines bed type needed Select one that matches the current patient care type.
  - LTC or Hospital

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### **Transport Information**

- Most of this will be filled out by the Transport Team, Staging Team, or the Department Operation Center.
- Name of Person Accepting will be the Receiving facility staff.

Recieving Facility	
If Other Explain	
Vehicle ID	Departure Date
[00]	
Departure Time	
Name of Transpor	tation Team Member
First	Last
Staff ID	
[00]	
Name of Person A	ccepting
First	Last
Arrival Date	Arrival Time

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### **Submitting**

 Once the required information is entered the form can be submitted by scrolling to the very bottom of the page and clicking on **Submit Form**



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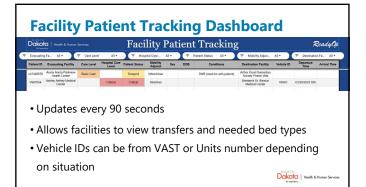
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### Recalling Submitted Forms

- If a patient tag has already been entered the **Entry Exists** warning will pop up when rescanned click **Yes** to view the entered information
- To save any changes made scroll to the bottom and click on Save Changes

Receiving Facility POC	Last
Date of Acceptance	Time of acceptance
Staging POC First Date Staging Contacted	Last Time Staging Contacted
Comments	



### **System Access**

- ReadyOp Forms is available on any mobile device
- Device only stores information until internet access is available and data uploads to the system
- Facilities can view dashboards 24/7

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